

# ICEGOV

**2017** NEW DELHI  
INDIA

10<sup>TH</sup> INTERNATIONAL CONFERENCE  
ON THEORY AND PRACTICE OF  
ELECTRONIC GOVERNANCE

**7 - 9 MARCH 2017**

Convention Hall

The Ashok Hotel, New Delhi, India



"Building Knowledge Societies – From Digital  
Government to Digital Empowerment"

## PROGRAMME

### ORGANISERS



UNITED NATIONS  
UNIVERSITY

**UNU-EGOV**

### COLLABORATION



United Nations  
Educational, Scientific and  
Cultural Organization

# DAY I

## Tuesday - 7<sup>th</sup> March 2017

09:15 - 10:20 Hrs      Hrs	<b>INAUGURAL SESSION &amp; OPENING KEYNOTE</b> From Digital Empowerment to Sustainable Development: Lessons from India by <b>Shri RAVI SHANKAR PRASAD</b> Hon'ble Minister of Electronics & Information Technology & Law and Justice, Government of India		
10:20 - 10:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
10:40 - 11:40 Hrs      Hrs	<b>Hall - A</b>	<b>Hall - B</b>	<b>Hall - C</b>
		<b>Invited Session 1</b> Digital India - A citizen's perspective : MyGov	
	<b>Track 1</b> Digitization		<b>Track 2</b> Transformation
11:40 - 12:40 Hrs      Hrs		<b>Invited Session 2</b> Leveraging disruptions in technology landscape for improved government service delivery : NASSCOM	

EXHIBITION

- \* In each Track Session, Paper Presentations will be followed by discussion.
- \*\* Exhibition in Hard Court Area, Special Events in Room - 292.

# DAY I

## Tuesday - 7<sup>th</sup> March 2017

14:20 - 15:20 Hrs      Hrs	<b>LUNCH</b>		
	<b>Hall - A</b>	<b>Hall - B</b>	<b>Hall - C</b>
14:20 - 15:20 Hrs      Hrs		<b>Invited Session 3</b> Services for digital literacy, health and justice: Three sectorial case-studies on the role of ICT in the Portuguese public service delivery : UNU-EGOV/AMA	
	<b>Track 3</b> Engagement	<b>Invited Session 4</b> Making Digital India empowerment a reality - Policy to successful practice : Self reliant villages : Amrita University & KPMG	<b>Track 4</b> Contextualization
15:20 - 16:20 Hrs      Hrs			
16:20 - 16:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
	<b>KEYNOTE LECTURE I</b>		
16:40 - 17:20 Hrs      Hrs	Making life easier for citizens and businesses: The role of ICT in the Portuguese administrative modernisation programs <i>Maria Manuel Leitão Marques</i> Minister of the Presidency and Administrative Modernisation, Portuguese Government, Portugal		
	<b>PLENARY DISCUSSION I</b>		
17:20 - 18:00 Hrs      Hrs	User-centric services and citizen driven innovation: The role of co-creation and co-decision in administrative modernisation and public sector <i>Delfina Soares, Marijn Janssen, Rony Medaglia, J. Satyanarayana</i>		
	<b>POSTER EXHIBITION</b>		
18:00 - 19:30 Hrs      Hrs	Inauguration by <b>Shri P. P. CHOUDHARY</b> Hon'ble Minister of State, Ministry of Electronics and Information Technology & Law and Justice		

EXHIBITION & SPECIAL EVENTS

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# DAY 2

## Wednesday - 8<sup>th</sup> March 2017

09:00 - 09:40 Hrs      Hrs	<b>KEYNOTE LECTURE 2</b> Political priorities and administrative performance <i>Jane Fountain</i> Distinguished professor of political science and public policy, University of Massachusetts Amherst, United States		
09:40 - 10:20 Hrs      Hrs	<b>PLENARY DISCUSSION 2</b> Is Digital Government replicating exiting political priorities of the administrative system or facilitating access and empowerment? <i>Theresa Pardo, Klaus Pendl, Seetharaman, Anil Swarup</i>		
10:20 - 10:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
	<b>Hall - A</b>	<b>Hall - B</b>	<b>Hall - C</b>
10:40 - 11:40 Hrs      Hrs		<b>Invited Session 5</b> Making empowerment a reality - Accessibility for all : UNESCO	
	<b>TRACK 5</b> Ethics and the Dark Side	<b>Invited Session 6</b> How technology can accelerate inclusion of people living with disabilities through innovations in preventive health care, rehabilitation, education and skilling & employment : Microsoft & Tamana	<b>TRACK 6</b> Open Government
11:40 - 12:40 Hrs      Hrs			



# DAY 2

## Wednesday - 8<sup>th</sup> March 2017

12:40 - 14:20 Hrs      Hrs	<b>LUNCH</b>		
14:20 - 15:20 Hrs      Hrs	<b>Hall - A</b>	<b>Hall - B</b> <b>Invited Session 7</b> Transforming government through cloud : National Informatics Centre	<b>Hall - C</b>
11:40 - 12:40 Hrs      Hrs	<b>TRACK 7</b> Digital citizenship	<b>Invited Session 8</b> Uganda's journey to digital governance : Uganda Government	<b>TRACK 8</b> Digital culture and inclusion
16:20 - 16:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
16:40 - 17:20 Hrs      Hrs	<b>KEYNOTE LECTURE 3</b> Technology-mediated administrative performance and development  <i>Geoff Walsham</i> Professor Emeritus of Management Studies, University of Cambridge, United Kingdom		
17:20 - 18:00 Hrs      Hrs	<b>PLENARY DISCUSSION 3</b> Is the nexus of technology, governance and development possible under the SDG framework?  <i>Nimmi Rangaswamy, T.T. Sreekumar, Suraj Kumar, Amarjeet Sinha</i>		

EXHIBITION & SPECIAL EVENTS

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# DAY 3

Thursday - 9<sup>th</sup> March 2017

09:00 - 09:40 Hrs      Hrs	<b>KEYNOTE LECTURE 4</b> Implementing sustainable development goals with digital government : Aspiration- Capacity gap  <i>Tomasz Janowski</i> Gdańsk University of Technology, Poland; Danube University Krems, Austria		
09:40 - 10:20 Hrs      Hrs	<b>PLENARY DISCUSSION 4</b> Building digital government capabilities for sustainable development goals: Condition or outcome?  <i>Elsa Estevez, Jeremy Millard, S. Radha Chauhan, Bhaskar Khulbe, Paul Hector</i>		
10:20 - 10:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
10:40 - 11:40 Hrs      Hrs	<b>Hall - A</b>  <b>TRACK 9</b> Digital healthcare and education	<b>Hall - B</b>  <b>Invited Session 9</b> Government & administration digitalization - from Austria to India : Austrian Government and Danube University, Krems	<b>Hall - C</b>  <b>TRACK 10</b> Smart cities, villages and regions
11:40 - 12:40 Hrs      Hrs		<b>Invited Session 10</b> Digital India Empowerment : Digital India (Women) Champions	

EXHIBITION

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# DAY 3

Thursday - 9<sup>th</sup> March 2017

12:40 - 14:20 Hrs      Hrs	<b>LUNCH</b>		
	<b>Hall - A</b>	<b>Hall - B</b>	<b>Hall - C</b>
14:20 - 15:20 Hrs      Hrs	<b>TRACK 11</b> Policy, research and innovation	<b>Invited Session 11</b> Bhutan e-governance interoperability framework - A platform to realize a coherent government : Bhutan Government	<b>TRACK 12</b> E-government and applications
15:20 - 16:20 Hrs      Hrs		<b>Invited Session 12</b> Smart government research and practice : Smart Cities Consortium	
16:20 - 16:40 Hrs      Hrs	<b>COFFEE/TEA BREAK</b>		
16:40 - 17:20 Hrs      Hrs	<b>CLOSING KEYNOTE</b> Democratic aspects of digital government for human rights <i>Frank La Rue</i> Assistant Director-General for Communication and Information; UNESCO, Guatemala		
17:20 - 18:00 Hrs      Hrs	<b>CLOSING SESSION</b>		

EXHIBITION & SPECIAL EVENTS

# DAY 4

Friday - 10 March 2017

## ICEGOV2017 Doctoral Colloquium Panelists:

*Wojciech Cellary, Hiroko Kudo, Elsa Estevez*

09:00 - 15:20  
Hrs      Hrs

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